

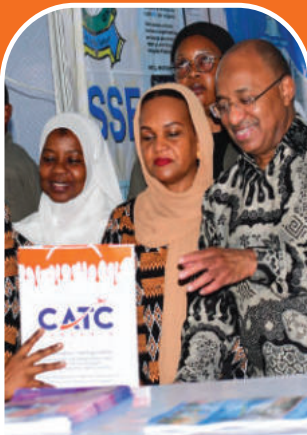
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TCAA Bulletin



PRIME MINISTER KASSIM MAJALIWA VISITS TCAA BOOTH AT ACI EXHIBITION IN ARUSHA





UNITED REPUBLIC OF TANZANIA
MINISTRY OF TRANSPORT
TANZANIA CIVIL AVIATION AUTHORITY



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MESSAGE FROM DIRECTOR GENERAL



The period from January to June 2025 has been transformative for the Tanzania Civil Aviation Authority (TCAA), with significant progress achieved in advancing regulatory efficiency, strengthening institutional presence, engaging key stakeholders, and deepening our connection with the communities we serve. As captured in this 62nd issue of our newsletter, each milestone reflects our unwavering commitment to excellence, innovation, and inclusive development in civil aviation.

TCAA continues to position itself as a forward-looking and responsive regulator in an era defined by rapid technological advancement, growing air traffic demands, and increasing global scrutiny on safety and sustainability. Throughout this reporting period, the Authority took part in several high-level events, earned valuable recognition from national leaders, and accelerated priority initiatives that align with our strategic goals.

A key highlight this year was our active participation in the 2025 International Workers' Day (May Day) exhibitions held in Kizimkazi, Unguja, where the President of Zanzibar and Chairman of the Revolutionary Council, His Excellency Dr. Hussein Ali Mwinyi, visited the TCAA pavilion. The President's engagement with the Authority's leadership reaffirmed the relevance and visibility of our efforts to enhance air navigation services, modernize regulatory systems, and strengthen aviation infrastructure across the country. It was a moment of

pride and validation, one that energized the entire team and demonstrated the importance of national alignment in the growth of the aviation sector.

Equally significant was our participation in the 73rd Annual Airports Council International (ACI Africa) Regional Conference and Exhibition, held in Arusha. The event drew stakeholders from across the continent and beyond, creating a platform for shared learning and policy dialogue. The visit by the Prime Minister of the United Republic of Tanzania, Hon. Kassim Majaliwa (MP), to our booth served as a firm endorsement of the strides being made in regulatory modernization, safety assurance, and institutional governance. It also strengthened our resolve to position Tanzania as a competitive and compliant aviation hub in the region.

Beyond continental forums and exhibitions, the Authority has taken deliberate steps to support homegrown innovations and aviation technology. Of note was the TCAA Board's visit

to Airplane Africa Limited (AAL) in Morogoro—Tanzania’s first company engaged in the manufacture of microlight aircraft. This visit marked a historic juncture in the country’s aerospace development, highlighting both the technical capacity available locally and the enabling role that TCAA plays in nurturing such investments. The Authority’s role in guiding regulatory compliance and encouraging innovation ensures that technological advancements can flourish without compromising safety or quality standards.

In parallel with regulatory functions, TCAA has also remained deeply committed to its Corporate Social Responsibility (CSR) mission, with special focus on reaching vulnerable and underserved communities. During the holy month of Ramadan, the Authority hosted a meaningful Iftar gathering for children with special needs at Mzambarauni Primary School, reaffirming the importance of compassion and inclusion in public service. This initiative, attended by various stakeholders and public leaders, reflected our belief that institutions have a moral obligation to extend beyond their formal mandates to address the real needs of society.

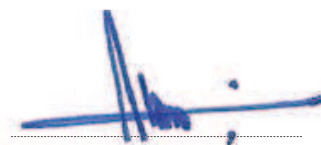
Our outreach extended to Zanzibar, where we visited the Zanzibar Association for Social Orphans (ZASO) and provided support to children in need. These acts of compassion—whether through material assistance or moral solidarity—represent the human face of the Authority. They also reinforce our core value that development must be inclusive, and that progress in the aviation sector must be matched by a commitment to social responsibility and community upliftment.

Technically, the Authority continues to implement major infrastructure

and systems upgrades in line with the Aviation System Block Upgrade (ASBU) framework. Key projects include the modernization of Very High Frequency (VHF) radio communication systems between air traffic control and pilots, as well as preparations for the construction of a new Civil Aviation Training Centre (CATC), which will serve as a centre of excellence for capacity building in the region. These developments position Tanzania to address future air traffic demands, enhance operational safety, and train the next generation of aviation professionals.

As we reflect on these achievements, we also look ahead with ambition and focus. The second half of 2025 will demand even more agility, coordination, and commitment across all departments of the Authority. We remain dedicated to advancing safety oversight, enhancing service delivery, and creating a regulatory environment that supports sustainable aviation growth.

To our stakeholders, partners, and readers—we extend our sincere appreciation for the continued trust and support. As you read through this issue, we hope you will enjoy the insights and highlights shared here, and find inspiration in the collective progress we have made. More importantly, we reaffirm our promise to keep Tanzania’s airspace safe, secure, and efficiently managed—for today and for generations to come.



Salim Msangi
Director General
Tanzania Civil Aviation Authority (TCAA)



PRESIDENT MWINYI VISITS TCAA PAVILION AT MAY DAY EXHIBITION IN KIZIMKAZI, UNGUJA

By Ally Changwila

The President of Zanzibar and Chairman of the Revolutionary Council, Dr. Hussein Ali Mwinyi, visited the Tanzania Civil Aviation Authority (TCAA) pavilion during the climax of the International Workers' Day (May Day) exhibitions held at Kizimkazi, Unguja.

During his visits, Dr. Mwinyi received a detailed briefing on TCAA's core functions and ongoing projects from the Authority's Board Vice Chairperson, Ms. Mtumwa Ameir. She highlighted TCAA's role in regulating civil aviation and providing air navigation services, with a strong focus on enhancing safety and operational efficiency in Tanzania's airspace.

Ms. Ameir also outlined major initiatives being implemented by TCAA, including the upgrade of Very High Frequency (VHF) radio communication systems between air traffic controllers and pilots, as well as the construction of a

modern Civil Aviation Training Centre (CATC) aimed at building local capacity in the aviation sector.

President Mwinyi expressed admiration for the Authority's efforts, commending the innovations and strategic investments being made to strengthen the country's aviation infrastructure and services.

The May Day exhibition attracted participation from various government institutions and private sector entities, all showcasing their services and contributions to national development.



PRIME MINISTER KASSIM MAJALIWA VISITS TCAA BOOTH AT ACI EXHIBITION IN ARUSHA

By Dickson Mulashani

Prime Minister of the United Republic of Tanzania, Hon. Kassim Majaliwa (MP), on April 28, 2025 visited the booth of the Tanzania Civil Aviation Authority (TCAA) at the 73rd Annual Exhibition of Airports Council International (ACI Africa), taking place at Mount Meru Hotel grounds in Arusha. The exhibition is being held alongside the 73rd ACI Africa Regional Conference.

The Prime Minister expressed his satisfaction with the efforts being made to promote the country's aviation sector.

Upon arrival, Hon. Majaliwa was received by the TCAA Director General, Mr. Salim Msangi, who briefed him in detail on the Authority's ongoing initiatives to improve infrastructure, enhance aviation safety, and adopt modern technologies in service delivery.



Permanent Secretary, Ministry of Transport, Prof. Godius Kahyarara, delivers his remarks during the 73rd Airports Council International (ACI Africa) held in Arusha.

The exhibition has brought together stakeholders from across Africa and beyond, aiming to share experiences, showcase achievements in the aviation sector, and discuss strategies for sustainable development in this critical industry.



TCAA UPLIFTS VULNERABLE GROUPS THROUGH ACTS OF COMPASSION

By Staff Reporter



The Tanzania Civil Aviation Authority (TCAA) has reaffirmed its strong commitment to social responsibility through a series of impactful community outreach initiatives aimed at supporting vulnerable children in both mainland Tanzania and Zanzibar.

public and private institutions must play in uplifting marginalized communities.

“At TCAA, we believe in valuing every individual—especially vulnerable groups in society. It is our collective duty to use our positions to extend support and bring smiles to children in

One such initiative took place during the holy month of Ramadan, where TCAA organized an Iftar event for pupils with special needs at Mzambarauni Primary School. Gracing the occasion as Guest of Honour, TCAA Director General, Mr. Salim Msangi, underscored the role that



need. Giving back is not just a seasonal act; it is a continuous responsibility,” said Mr. Msangi.

The event brought together a wide range of stakeholders from the aviation sector and government. Among them was the Attorney General of the United Republic of Tanzania, Hon. Hamza Johari, who emphasized the power of unity and compassion in building a stronger nation.

“Love and unity are the cornerstones of national development. By working together and supporting each other, we can build a sustainable and inclusive society,” he stated.

Also in attendance was the Vice Chairperson of the TCAA Board of Directors, Ms. Mtumwa Ameir, who lauded the Authority’s sustained efforts to uplift underserved communities and urged other institutions to replicate such impactful initiatives.

Continuing its commitment to social good, TCAA extended similar support to orphaned children at the ZASO Centre in Zanzibar. During the donation handover, Mr. Msangi reiterated that TCAA’s mission extends beyond aviation.

“We believe every child deserves access to a better

life and quality education. That belief is what brings us here today,” he said.

A representative from ZASO expressed heartfelt appreciation for TCAA’s support, highlighting the positive impact the assistance has made on the children’s daily lives. The donation was received with joy and gratitude, symbolizing hope, compassion, and solidarity.

These initiatives reflect TCAA’s unwavering dedication to inclusive national development and its continued efforts to uplift vulnerable populations across Tanzania.





TCAA BOARD MEMBERS VISIT AAL AIRCRAFT COMPANY IN MOROGORO

➤ By Zuhura Lwamo

Board members of the Tanzania Civil Aviation Authority (TCAA) conducted a working visit to Airplane Africa Limited (AAL) in Morogoro—Tanzania's first company engaged in the design and manufacture of microlight aircraft.

During the visit, which took place on June 25, 2025, the Board received a comprehensive briefing on the entire aircraft production process, from design to technical testing. The members expressed their satisfaction with the innovation and quality of work being done at AAL, noting that this marks a historic milestone and is clear evidence of the country's capability in advancing aerospace technology.

Following the technical briefing, some board members had the opportunity to take test flights using the locally manufactured aircraft, gaining firsthand experience of their strength and performance.

Speaking after the visit, the Vice Chairperson of the TCAA Board, Ms. Mtumwa Ameir, emphasized that such achievements are the result of the government's efforts in creating a conducive investment environment through institutions like TCAA.

"We have witnessed a remarkable and patriotic initiative here in Morogoro.



This is a significant step forward for the development of the aviation sector in our country, and we are proud to be part of the efforts to promote such investment," Ms. Mtumwa stated.

On his part, the Director General of TCAA, Mr. Salim Msangi, affirmed that the Authority remains committed to overseeing the aviation sector with the highest level of professionalism while ensuring a supportive environment for both local and foreign investors.

"TCAA is fully prepared to ensure safety, efficiency, and a conducive atmosphere for the growth of the aviation sector. We commend the efforts of AAL and will continue to work closely with them to realize the dream of having aircraft manufactured locally," said Mr. Msangi.

Meanwhile, the Chief Investor of Airplane Africa Limited, Mr. David Grolig, expressed his gratitude to the Government of Tanzania through TCAA for their continued technical and regulatory support, which has enabled them to pursue their goals.

"We greatly value the support provided by the Government through TCAA in creating an investor-friendly environment and offering guidance that allows us to grow and gain confidence in this strategic technology. This collaboration brings immense hope not only to our company but to the entire aviation sector in the country. We pledge to continue working closely together for the greater good of the nation," said Mr. Grolig.

This visit is part of TCAA's ongoing efforts to ensure that projects and investments in the aviation sector grow rapidly and meet international standards, while also fostering homegrown technologies for national development.



TCAA APPLAUDED FOR OUTSTANDING PERFORMANCE AT 2025 PUBLIC SERVICE WEEK EXHIBITION

➤ By Maureen Swai

The Tanzania Civil Aviation Authority (TCAA) has earned glowing commendations from senior government officials for its impressive performance, innovation, and commitment to aviation safety and service delivery during this year's Public Service Week exhibitions, held at Chinangali Park in Dodoma from June 16 to 23, 2025.



The event, themed “Leveraging Digitalization to Enhance Access to Information and Accountability,” has brought together public institutions to demonstrate how technology is being harnessed to improve transparency and citizen-centered services. TCAA emerged as one of the standout participants, showcasing its strategic milestones and forward-looking projects in the aviation sector.

Visiting the TCAA pavilion, the Minister of State in the President’s Office – Public Service Management and Good Governance, Hon. George Simbachawene, applauded the Authority for its high level of professionalism and consistent delivery of quality public service. He described TCAA as a benchmark for innovation, efficiency, and responsiveness in the public sector.

“I’m truly impressed by TCAA’s commitment to its mission and the quality of service it provides. This reflects the core values of public service—innovation, efficiency, and a people-centered approach,” said Hon. Simbachawene.

Also visiting the pavilion was the Deputy Minister for Transport, Hon. David Mwakiposa Kihenzile (MP), who acknowledged TCAA’s steady progress in modernizing communication infrastructure and strengthening air navigation services. He reaffirmed the government’s support for the Authority’s vision to position Tanzania as a leading aviation hub in the region.

“TCAA has made commendable progress, particularly in modernizing its communication systems and improving service delivery. The government remains

committed to supporting these vital efforts,” he said.

The Deputy Minister in the President’s Office – Public Service Management and Good Governance, Hon. Deus Sangu (MP), also toured the exhibition and extended his congratulations to TCAA for its strong performance in recent international safety audits conducted by the International Civil Aviation Organization (ICAO). He emphasized that the positive results reflect the Authority’s professionalism and accountability.

“I’m truly impressed by TCAA’s commitment to its mission and the quality of service it provides. This reflects the core values of public service—innovation, efficiency, and a people-centered approach”

“TCAA’s excellent performance in ICAO safety audits places Tanzania on the global aviation map. It is a testament to sound leadership, strategic investments, and successful implementation of key projects,” said Hon. Sangu.

Representing the Authority, Acting Public Relations and Communications Manager, Mr. Ally Changwila, attributed TCAA’s achievements to its ongoing execution of several high-impact

initiatives. These include the installation of four advanced radar systems for air traffic surveillance, modernization of Very High Frequency (VHF) voice communication systems, integration of the Aeronautical Information Exchange Model (AIXM), and the construction of a modern Civil Aviation Training Centre (CATC)—poised to become a regional hub for aviation training.

Beyond technology, TCAA is also using the exhibition as a platform to engage the public on aviation safety and highlight the aviation sector’s critical role in driving Tanzania’s socio-economic transformation.



TCAA AND IMMIGRATION DEPARTMENT SIGN DIGITAL INFORMATION SHARING AGREEMENT

➤ By Dickson Mulashani



Dodoma, The Tanzania Civil Aviation Authority (TCAA) and the Immigration Department have signed a landmark agreement to digitally share information, marking a major step toward enhancing national security, improving operational efficiency, and strengthening data accuracy—particularly in support of Tanzania’s growing tourism sector.



The agreement was signed on May 27, 2025 at the Immigration Department headquarters in Dodoma by TCAA Director General Mr. Salim Msangi and Commissioner General of Immigration Ms. Anna Makakala.

Speaking at the ceremony, Mr. Msangi said the initiative reflects the evolving demands of modern aviation management and national security.

“This plan comes at a time when the world is rapidly embracing advanced technologies. It will enhance the efficiency of our operations, strengthen aviation security, and support better control of travelers entering and exiting the country through airports.”

He further noted that all shared data will now be integrated into the Aviation Operations Statistics Database (AOSDB), a centralized digital platform managed by TCAA to support evidence-based decision-making and strategic planning.

Commissioner General Makakala underscored the importance of the partnership in streamlining passenger and flight data flow.

“This is a continuation of the strong cooperation that already exists between our institutions. We believe this digital partnership will enable us to serve both citizens and international visitors more efficiently and professionally.”

The agreement is expected to significantly enhance the government's ability to track travel patterns and support better planning for the tourism sector, which remains a vital component of Tanzania's economy.

This move is in line with the directive from the President of the United Republic of Tanzania, H.E. Dr. Samia Suluhu Hassan, who has emphasized the need for public institutions to implement integrated digital systems that enhance productivity, reduce bureaucracy, and improve service delivery.



TCAA TRAINING FUND SUPPORTS TANZANIAN AIRCRAFT ENGINEERS THROUGH SOFT LOAN SCHEME

➤ By Zuhura Lwamo

A group of Tanzanian aircraft maintenance engineers has successfully completed a two-year training program at the Ethiopia Aviation Academy, supported by the TCAA Training Fund — a soft loan initiative coordinated by the Tanzania Civil Aviation Authority (TCAA) in partnership with licensed air operators. The engineers began their studies in 2023 and graduated in April 2025. The fund provides financial support for training, with beneficiaries expected to repay the amount in affordable installments once they secure employment within the aviation sector.

Speaking during a brief reception held to recognize the graduates, TCAA Director General Salim Msangi emphasized the importance of investing in local technical capacity to support the sustainable growth of the country's aviation industry.

"Through the Pilot Training Fund, we are building a pipeline of skilled professionals to meet Tanzania's aviation needs. The soft loan model ensures the fund remains sustainable and continues to benefit future generations," said Msangi.

Accompanying the Director General at the event were Acting Director of Safety Regulation, Eng. Furaha Sanga, and TCAA Training Fund Secretariat member, Jackline Mariwa.

Giving the vote of thanks on behalf of the graduates, Best Anscar Mzingo expressed appreciation for the opportunity and pledged to uphold the highest standards of professionalism and safety in their future roles.

The TCAA Training Fund, financed jointly by TCAA

and licensed air operators, supports both pilot and aircraft engineer training. Beneficiaries are selected through a competitive process based on merit and industry demand. The newly qualified engineers are expected to serve in various aviation institutions and maintenance organizations across the country.

Further updates on the program's next phase are expected during the upcoming national aviation stakeholders' forum.

TCAA EMPLOYEES COMMENDED FOR PRODUCTIVE WORKERS' COUNCIL

➤ By Dickson Mulashani



Employees of the Tanzania Civil Aviation Authority (TCAA) have been commended for operating one of the most effective and productive Workers' Councils among public institutions, a platform that continues to contribute significantly to key decisions aimed at improving the country's aviation services.

The praise was issued by Treasury Registrar Mr. Nehemia Mchechu during the official opening of TCAA's Second Workers' Council for the 2024/2025 financial year, held on April 10, 2025 in Dodoma.

Mr. Mchechu emphasized the vital role of the council in promoting workplace democracy and urged members to ensure feedback is delivered to the employees they represent. He noted that such inclusivity strengthens unity and boosts institutional performance.

"This council is not just a platform for discussion—it is a bridge toward meaningful improvements in the work environment. You must use it as a tool



for positive transformation and ensure every employee has a voice in the journey of institutional development,” he said.

He also applauded TCAA management for creating a conducive work environment that enhances the council’s performance, adding that their approach should serve as a model for other public institutions.

Speaking at the event, TCAA Director General Mr. Salim Msangi reaffirmed the Authority’s commitment to improving the work environment to enable all employees to carry out their responsibilities professionally and help drive the aviation sector forward.

“Management acknowledges the contribution of every staff member. It is important for everyone to understand that TCAA is built through collective

effort. Let us collaborate and support one another in achieving the goals of the Authority and the Government, while ensuring quality service delivery to Tanzanians,” said Mr. Msangi.

The Workers’ Council aims to strengthen open communication between management and staff, while jointly discussing strategies to improve services, work conditions, and institutional efficiency.

As part of enhancing understanding of developments in the aviation sector, council members will also conduct a site visit to observe the ongoing construction of the Msalato International Airport in Dodoma. The visit is intended to provide insight into the government’s efforts and TCAA’s role in advancing aviation infrastructure in the country.





CATC HONORED FOR EXCELLENCE IN AVIATION SECURITY TRAINING, PLAQUE HANDED OVER TO TCAA BOARD CHAIR

➤ By Staff Reporter

The Civil Aviation Training Centre (CATC), under the Tanzania Civil Aviation Authority (TCAA), has been recognized among the top aviation training institutions in Africa for its exceptional performance in aviation security training during the year 2024.

CATC ranked among the top three institutions in the Eastern and Southern Africa (ESA) region and placed within the top nine across the African continent. The recognition was awarded under the International Civil Aviation Organization (ICAO) framework, acknowledging institutions that demonstrate excellence in aviation security capacity building.

On May 19, 2025, a special event was held at TCAA headquarters to celebrate the achievement. During the ceremony, the Director General of TCAA, Mr. Salim Mwangi, handed over the plaque to the TCAA Board Chairperson, Dr. Hamis Mwinyimvua, as a symbol of institutional pride and collective success.

The moment reflected the admiration and appreciation shared by TCAA

leadership for CATC's performance, which continues to position Tanzania as a key player in aviation training across the region.

CATC's growing reputation comes as the Centre prepares to break ground on a new TZS 78 billion training facility, set to begin construction in June 2025. The planned state-of-the-art campus is part of TCAA's strategic vision to transform CATC into a Centre of Excellence, offering world-class training across various disciplines in aviation safety, security, air navigation, and regulatory oversight.

This recent recognition further affirms CATC's role in advancing aviation standards not only in Tanzania but also across Africa, contributing to safer and more secure skies.

AVIATION STAKEHOLDERS CONVENE IN DAR ES SALAAM TO ENHANCE AIR TRANSPORTATION SYSTEMS

➤ By Staff Reporter

Tanzania played host to the five-day Aviation System Block Upgrade Workshop (ASBU) in Dar es Salaam. The event, held at the Ramada Hotel on March 21, 2025, was officially inaugurated on the opening day by Mr. Salim Msangi, Director General of the Tanzania Civil Aviation Authority (TCAA).

The workshop brought together key regional stakeholders to discuss and refine strategies aimed at improving air safety, boosting the efficiency of air transportation, and ensuring the sector's sustainability through the adoption of modern technology and adherence to international standards.

Mr. Sylvestre Sinarinzi, Principal Air Navigation Services (ANS) at the East African Community Civil Aviation Safety Oversight Agency (EAC-

CASSOA), expressed his gratitude to Tanzania for hosting the workshop. He emphasized the critical role of regional collaboration in advancing the aviation sector, stating, "CASSOA was committed to working with all key stakeholders to ensure significant achievements in our aviation sector. We believed that through collaboration, we could enhance both the safety and efficiency of air transport in our region."

Workshop participant Ms. Enia Kakombu from

Zambia also shared her enthusiasm, remarking, "I was extremely happy to be a part of this workshop. I was determined to learn and collaborate with others to ensure we achieved the objectives of this workshop."

The ASBU 2025 workshop paved the way for innovative strategies and enhanced cooperation among African nations, setting a robust foundation for the future of air transportation in the region.





TCAA WOMEN SUPPORT CANCER TREATMENT FOR CHILDREN AT MUHIMBILI NATIONAL HOSPITAL

➤ By Maureen Swai

As part of the lead-up to International Women's Day, female employees from the Tanzania Civil Aviation Authority (TCAA) donated TZS 2.5 million to cover cancer treatment costs for children at Muhimbili National Hospital (MNH). Additionally, they provided essential supplies worth TZS 710,000 to improve medical services for the young patients and ease some of the challenges they faced.

Speaking on behalf of the TCAA Director General on March 5, 2025, Grace Kiunsi stated that the donation reflected TCAA's commitment to community support, particularly in the health sector. She emphasized the authority's awareness of the struggles faced by children undergoing cancer treatment and their families.

"TCAA was proud to contribute to improving healthcare services for these children. We believed our support would help ensure timely access to medication and reduce the financial

burden on parents, who often struggled to afford treatment for their children," said Kiunsi.

Receiving the donation on behalf of Muhimbili National Hospital, Maria Myula, the Head Nurse of the Children's Ward, expressed gratitude for the support, highlighting its importance in maintaining quality healthcare for young cancer patients, particularly those reliant on government and external aid.

"We sincerely appreciated TCAA for this generous contribution. Cancer treatment required

significant resources, and this donation helped us procure essential medication, medical equipment, and improve the treatment environment, giving our children a better chance at recovery," said Myula.

MNH had a specialized pediatric cancer unit where the government invested in treating bone, liver, kidney, muscle, tissue, brain, gland, and blood cancers. These conditions required advanced and costly medical care, making external support crucial for sustaining effective treatment services.

SOMALI TRANSPORT MINISTER VISITS TCAA TO EXPLORE AVIATION PARTNERSHIP

➤ By Dickson Mulashani

Tanzania Civil Aviation Authority (TCAA) today welcomed a high-level delegation from the Federal Republic of Somalia, led by the Minister of Transport and Civil Aviation, Hon. Mohamed Farah Nuh, for discussions aimed at strengthening bilateral cooperation in the aviation sector.



The visiting delegation, which included Somalia's Ambassador to Tanzania, H.E. Ilyas Ali Hassan, held talks with TCAA Director General, Mr. Salim Msangi, and senior management at the Authority's headquarters in Dar es Salaam on June 30, 2025.

During the meeting, both sides exchanged views on potential areas of collaboration, particularly in aviation training, technical support, and regulatory experience sharing. The dialogue underscored a mutual interest in

improving aviation safety, capacity, and regional connectivity.

Mr. Msangi commended Somalia's efforts to engage regional partners and reaffirmed Tanzania's readiness to support initiatives that build stronger, safer skies across the region. "TCAA remains committed to fostering collaboration that promotes sustainable aviation development both within and beyond our borders," he said.

Hon. Nuh, in his remarks, expressed gratitude for

the hospitality extended by the TCAA team and noted that Somalia is keen to benefit from Tanzania's experience in aviation oversight and institutional development. "There is much we can learn from Tanzania's progress, and we look forward to building a long-term partnership," he said.

The visit marks a step forward in regional aviation cooperation and reflects growing momentum toward shared development goals in East Africa's air transport sector.



TCAA AND WOMEN IN AVIATION JOIN FORCES WITH SMALL HANDS BIG CHANGE IN TREE-PLANTING

➤ By Maureen Swai

As part of the Environment Week celebrations, the Tanzania Civil Aviation Authority (TCAA), in collaboration with Women in Aviation, partnered with the non-governmental organization Small Hands Big Change in a tree-planting exercise aimed at promoting environmental conservation.

The event was held on June 11, 2025, brought together aviation stakeholders and environmental advocates to raise awareness about climate action and sustainability. Speaking on behalf of TCAA, the Director of Legal Services, Ms. Maria Memba, emphasized the Authority's commitment to supporting the environmental efforts led by Akoth Okeyo, the young founder of Small Hands Big Change.

"We are here today to support the efforts of this remarkable young girl who has come up with a brilliant idea to help save the environment through tree planting," said Ms. Memba. "As you know, we've just concluded Environment Week, and as an institution, we couldn't afford to stay behind. We have entered into an agreement

with Small Hands Big Change to strengthen our collaboration in these conservation efforts."

Ms. Memba noted that the aviation industry contributes to environmental pollution, and tree-planting is one way of mitigating the impact. "This is an annual activity for us, and we call on other institutions and individuals to join this initiative. Let's do it for today, and for the future generation. Together, we can make Tanzania greener," she added.

A representative from Women in Aviation highlighted the role of women in leading social and environmental change, particularly within the aviation industry, where their voices and actions are increasingly influential.

On her part, Ms. Akoth Okeyo, the young founder and director of Small Hands Big Change, shared her vision to plant trees around airports in a bid to reduce aviation's environmental footprint.

"When airplanes fly, they burn fuel and release smoke and carbon dioxide, which contributes to climate change. Planting trees is one way we can protect our environment and combat these effects," said Akoth.

The event concluded with the symbolic planting of trees and a call to action encouraging youth and children to take an active role in environmental protection. The guest of honor commended the young environmentalist for her inspiring efforts and pledged continued.





FLYING FOR THE FIRST TIME? HERE'S WHAT EVERY NEW DRONE OPERATOR IN TANZANIA SHOULD KNOW

➤ By Dickson Mulashani

With drones becoming increasingly popular for photography, videography, agriculture, security, and recreation, many Tanzanians are exploring the skies like never before. But before you take off, it's important to understand the rules and responsibilities that come with flying a drone in Tanzania—especially if it's your first time.

Here are the most fascinating and essential things every first-time drone operator should know:

1. You Must Register Your Drone with TCAA

The Tanzania Civil Aviation Authority (TCAA) regulates all drone activity in the country. Whether your drone is for personal, commercial, or government use, it must be registered with TCAA before being operated.

Requirements for registration include:

- I. Application letter with purpose of use
- II. Copy of your national ID or passport
- III. Drone specifications (model, weight, serial number)
- IV. Payment of applicable fees

TCAA	TANZANIA CIVIL AVIATION AUTHORITY	Revision: 0
Document No: TCAA/FRM/SR/OPS-RPA	Title: Remotely Piloted Aircraft System	Page 1 of 2
Application for Operation of Remotely Piloted Aircraft System (RPAS)		
Name of the Owner / Company		
Nationality		
Physical Address		
Phone (Mobile)		
Type of remotely piloted aircraft (as specified by the manufacturer)		

► **Flying an unregistered drone is illegal and can lead to fines or confiscation.**

2. Get a Drone Pilot Permit

If you plan to fly a drone for commercial purposes (e.g., photography, mapping, surveillance, agriculture), you must obtain a Remote Pilot License (RPL) from a TCAA-recognized training organization.

This involves:

- I. Attending drone pilot training
- II. Passing theoretical and practical exams
- III. Applying for licensing through TCAA

Even for hobbyists, basic training is highly recommended to ensure safe flying.

3. Know Where You Can and Cannot Fly

Tanzania has strict rules about where you're allowed to fly a drone.

Restricted areas include:

- I. Airports and airfields (within 3 km radius)

- II. Government buildings or military zones
- III. National parks and protected areas (unless permitted by TANAPA)
- IV. Urban or congested areas without clearance

To avoid trouble, always check airspace maps or consult TCAA before any flight.

4. Altitude Limits Apply

You are not allowed to fly a drone higher than 120

meters (400 feet) above ground level without special permission. This limit helps prevent conflicts with manned aircraft and ensures overall safety in the skies.

5. Respect Privacy and People's Rights

Even if your drone has a powerful camera, do not fly over private property or people without consent. Invasion of privacy is taken seriously under Tanzanian law and can lead to legal action.

6. Agricultural Drones Require Extra Caution

Drones used in agriculture—for spraying, mapping, or monitoring—must meet specific safety and environmental guidelines. Operators must be trained in chemical handling (if spraying) and obtain special permissions from both TCAA and the Ministry of Agriculture.





7. Penalties Are Real

Unauthorized or reckless drone use can result in:

Fines ranging from TZS 500,000 to millions

Confiscation of the drone

Legal prosecution for endangering public safety

► **Tip: Always keep a copy of your drone registration and permit with you while operating.**

8. Tourists Also Need Permits

If you're visiting Tanzania and plan to bring a drone, apply for temporary importation and usage permission through TCAA well in advance of your trip. Failure to do so may result in your drone being held at the airport.

9. Weather Matters

Avoid flying during strong winds, rain, or poor visibility. Even small drones can easily crash in unpredictable weather

conditions. Always check the weather forecast and perform pre-flight checks.

10. Join a Drone Community

Tanzania has a growing community of drone enthusiasts, professionals, and trainers. Joining forums or groups like Tanzania Drone Network can help you stay updated on regulations, training, opportunities, and flying tips.

Final Thoughts

Drones open up a world of possibilities—but with that freedom comes responsibility. Understanding the laws, respecting safety boundaries, and flying with integrity will ensure your drone experience in Tanzania is safe, enjoyable, and legal.

References

This article is based on the Civil Aviation (Remotely Piloted Aircraft

Systems) Regulations, 2018, published under Government Notice No. 758 and issued by the Tanzania Civil Aviation Authority (TCAA), in accordance with the Civil Aviation Act, Cap. 80. These regulations were later amended in 2020 and again in 2023 to address evolving safety, licensing, and operational standards for drone use in Tanzania.

Key regulatory details—such as drone registration, licensing, operational limits, restricted zones, and penalties—are directly derived from these regulations.

For more information and official updates, visit:
TCAA Website: www.tcaa.go.tz
Email: info@tcaa.go.tz

Additional permissions may be required from:

TANAPA - for flights over national parks, Ministry of Agriculture - for agricultural drone use.



TRAVEL SMART: AVOID AIRPORT DELAYS WITH THESE SIMPLE REMINDERS

The Global Perspective – Why Travel Preparation Matters

➤ By Ally Changwila

Airports today are among the most secure places in the world, with layers of safety checks designed to protect passengers, crew, and infrastructure. But while these systems are essential, many travellers unknowingly cause delays—often to themselves—because of poor preparation. From confusion at the terminal gates to long queues at customs, most of these issues can be avoided with simple planning and awareness.

Across the world, one of the most common mistakes travellers make is carrying prohibited or restricted items in their luggage. These include sharp objects like scissors and pocket knives, flammable items, excess liquids (over 100ml in carry-ons), and items requiring special clearance like drones or medical oxygen tanks. When such items are detected at checkpoints, passengers are pulled aside for secondary checks, which can delay boarding or even lead to missed flights.

Additionally, international travel regulations often differ by country. What's acceptable in one airport may not be allowed in another. That's why it is always recommended that passengers visit both their airline's website and the airport's official portal for updated guidelines before flying. Being proactive helps avoid surprises—especially in transit hubs





like Dubai, Amsterdam, or Nairobi, where layovers involve re-screening and changing terminals.

The first rule of air travel is simple: **know before you go.**

Customs and Declaration - Know What to Declare

While many travellers focus on packing correctly, fewer pay attention to customs regulations—which can be just as important. Most countries, including Tanzania, require travellers to declare certain items at entry and exit points. These items often include:

- Currency exceeding the allowable limit (e.g., USD 10,000 or equivalent)

- Goods for resale or commercial use
- Expensive electronics not for personal use
- Restricted or controlled agricultural products
- Items subject to duty or tax

Failing to declare such items is considered a customs offense in most jurisdictions. It can lead to heavy fines, confiscation of goods, or even criminal charges in serious cases. This is why many airports have two customs lanes: the Red Channel for travellers with items to declare, and the Green Channel for those without.

In Tanzania, travellers entering through Julius

Nyerere International Airport (JNIA), Kilimanjaro International Airport (KIA), Abeid Amani Karume International Airport (AAKIA) in Zanzibar, or other entry points are urged to use these channels responsibly. The Tanzania Revenue Authority (TRA), in collaboration with the Tanzania Airports Authority (TAA), and AAKIA, provides guidelines and staff support to assist travellers with declaration procedures.

The best approach is transparency. If you are unsure whether something should be declared, it is always safer to ask. Declaring an item—even if it turns out not to be restricted—shows good faith and avoids suspicion.

This practice is not only a legal requirement but also a way to help maintain airport efficiency and security for all.

The Tanzanian Experience – Practical Tips for Local and International Travelers

Whether you are flying out of Mwanza, Kilimanjaro, Zanzibar, or Pemba, Tanzania's airports have seen rising numbers of travellers, especially post-COVID. With increased passenger flow comes tighter security and more thorough checks. Airport infrastructure is managed by two main authorities:

The Tanzania Airports Authority (TAA) operates most mainland airports including Kilimanjaro International Airport (KIA). The Zanzibar Airports Authority (ZAA) oversees Zanzibar and Pemba airports.

Each authority coordinates closely with immigration, customs, and security agencies to ensure a smooth passenger experience.

To help ensure a trouble-free journey, here are five key tips for travellers flying through Tanzanian airports:

1. Arrive Early

Arrive at least 3 hours before international flights and 2 hours before domestic flights to allow enough time for screening, check-in, and immigration procedures.

2. Pre-Screening at Main Gates

Major airports like JNIA, KIA, and AAKIA have initial screening points at terminal entrances. Be prepared to show ID, boarding passes, and have your luggage scanned.

3. Pack Smart

Separate electronics for easy inspection, keep liquids under 100ml in hand luggage, and avoid bringing restricted items or goods for others unless you are fully informed about them.

4. Declare with Confidence

Use the Red Channel if you are carrying dutiable or restricted goods. TRA or Zanzibar Revenue Board (ZRB) officers are present to guide travellers through declaration and payment.

5. Stay Informed

Stay updated by visiting official airport and government websites before you travel. Rules may change based on public holidays, diplomatic events, or security advisories.

Final Word: Travel Starts at Home

In the end, smooth travel is less about luck and more about preparation. Whether flying to Johannesburg for business, Nairobi for a conference, or Dubai for a vacation, how you prepare

at home determines your experience at the airport. Avoid the last-minute panic at the gates, long customs delays, and frustrating surprises by staying informed and responsible.

Airports may be complex systems—but your journey doesn't have to be.

► Sources of Information:

Tanzania Revenue Authority (TRA) – Customs & Travelers' Guidelines

<https://www.tra.go.tz>

Tanzania Airports Authority (TAA) – General Airport Info & Travel Tips

<https://www.taa.go.tz>

Kilimanjaro International Airport (KIA) – Passenger Guide

<https://www.kilimanjaroairport.co.tz>

Zanzibar Government Portal (AAKIA) – Airport & Border Control Services

<https://www.zanzibar.go.tz>

IATA Travel Center – International Travel Regulations

<https://www.iatatravelcentre.com>

Tanzania Civil Aviation Authority (TCAA) – Aviation Compliance & Safety Oversight

<https://www.tcaa.go.tz>

PR IS THE CREW BEHIND THE SMOOTH FLIGHT - NOT JUST THE TIP OF THE ICEBERG

By Ally Changwila

Everything is calm. The company is flying high. No scandals. No bad press. No internal drama leaking to the outside world. The leadership is relaxed. The brand is respected. Shareholders are smiling.

And then someone asks — “But what does PR really do?”

That question often creeps in when all seems well — when there’s no fire to fight, no breaking news to control. From the outside, it looks like nothing is happening. But the truth is, that very silence is often the result of countless hours of invisible work, sleepless nights, carefully crafted messages, crisis simulations, stakeholder alignments, and subtle interventions that prevented things from ever falling apart.



What people see is only the tip of the iceberg.

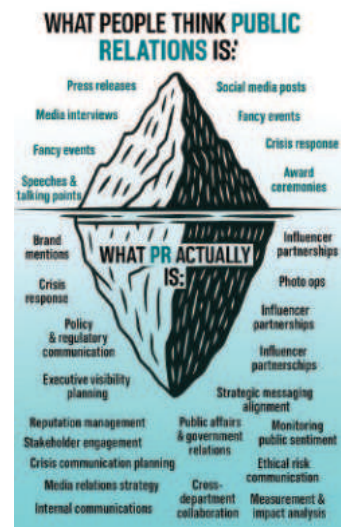
Above the surface:

- Press releases
- Corporate photos
- A few tweets or LinkedIn posts
- A calm spokesperson

But beneath the waterline lies the real weight of PR:

- Crisis anticipation and prevention
- Strategic communication and positioning
- Relationship management with stakeholders
- Protecting long-term brand equity
- Public sentiment monitoring
- Internal alignment with external narrative
- Risk mitigation and media training
- Policy communication and more

Just like a smooth flight. Passengers rarely think of the pilot, the air traffic controllers, the aircraft engineers or flight attendants. They just enjoy the ride.



But without them — it would be chaos.

PR is the same:

- The pilots steer your brand through the skies of perception.
- The engineers fine-tune your reputation before it breaks.

- ❌ The crew calmly manages the experience while watching for turbulence.

The danger? During clear skies, some companies forget this.

They:

- ❌ Cut PR budgets
- ❌ Leave communication out of strategic planning
- ❌ Compare PR with marketing, expecting direct profits even from a non-profit-generating firm
- ❌ Overlook the real profit of PR — harmony, credibility, and public trust

Then one storm hits. Just one.

And suddenly, it's "Where's PR?!"

But by then, the cost to rebuild trust is no longer measured in shillings or dollars — it's measured in reputation lost, stakeholders alienated, and opportunities destroyed.

Sad, isn't it? 😞

So what's the remedy?

- ✅ Respect PR as a strategic pillar — not a cost center
- ✅ Invest in your brand's narrative before others write it for you
- ✅ Understand that the returns of PR are quiet, slow-building, and profoundly valuable

- ✅ Remember: it's not that nothing's happening — it's that a dedicated team is working to make sure nothing goes wrong

Public Relations is the reason your brand's flight stays smooth.

It's the iceberg you don't see — and the crew you forgot you had.

Public Relations is the deliberate, planned, and sustained strategic communication process that builds and maintains mutually beneficial relationships between an organization and its various publics — including customers, employees, regulators, media, investors, and the community at large. (Adapted from the Public Relations Society of America-PRSA definition)

Let's break it down:

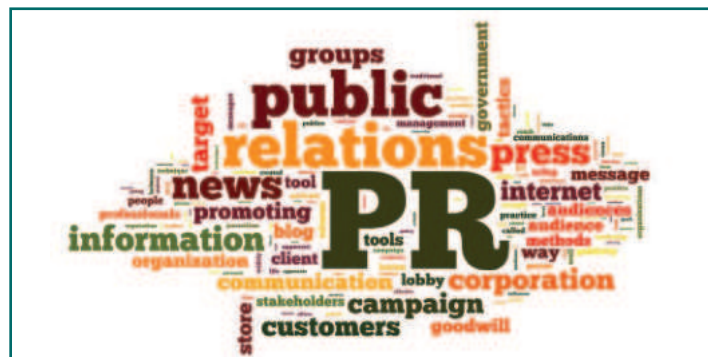
- **Deliberate** — PR is intentional. It is not accidental or improvised. Every message, campaign, or engagement is crafted with purpose, guided by the organization's mission,

values, and desired outcomes.

- **Planned** — PR activities are not reactive or random. They follow a clear communication strategy based on research, audience analysis, timing, and measurable goals. Whether it's crisis communication, media relations, or stakeholder engagement, it is guided by a structured plan.

- **Sustained** — PR is not a one-time act or occasional effort. It is continuous, consistent, and long-term. Relationships with the public are nurtured over time, and trust is built gradually through ongoing communication and engagement.

Together, these principles ensure that Public Relations is not just a support function but a core strategic discipline that helps organizations manage their reputation, align with public expectations, and build credibility in the eyes of their stakeholders.



DEAR PASSENGERS: BE AWARE OF DANGEROUS GOODS BEFORE YOU FLY

➤ By Rashid Mngoya

As members of the TCAA community, many of us frequently travel by air for both work and leisure. It is our responsibility to understand the risks associated with dangerous goods (DG) in air transport. Mishandling these items can lead to serious incidents—including accidents and loss of life. Raising awareness helps us protect ourselves and others.

Raising awareness about dangerous goods is not only crucial for personal safety but also reinforces our role as ambassadors of aviation safety. This article aims to inform and guide you so that you can set an example and help educate others.

What Are Dangerous Goods in Air Travel

Dangerous goods as articles or substances which is capable of posing a risk to health, safety, property, or the environment when transported by air. These include, but are not limited to:

- ▶ **Explosives:** Items like fireworks, ammunition, and detonators.
- ▶ **Flammable Liquids:** Substances such as paints, perfumes, and certain cleaning agents.
- ▶ **Gases:** Compressed gases, including oxygen, nitrogen, and flammable gases like propane.
- ▶ **Corrosives:** Acids and bases that can cause damage to living tissue or materials.
- ▶ **Toxic and Infectious Substances:** Poisons, pesticides, and materials containing pathogens.
- ▶ **Radioactive Materials:** Substances emitting ionizing radiation.
- ▶ **Miscellaneous Dangerous Goods:** Items like lithium batteries, dry ice, and certain magnetized materials.

Global Standards for Dangerous Goods in Air Transport

The transport of Dangerous Goods by air is strictly governed by international regulations to ensure global aviation safety. These regulations include:

- **ICAO Annex 18 – The Safe Transport of Dangerous Goods by Air:** This annex sets the foundational framework for how dangerous goods should be managed across all ICAO member states.
- **ICAO Technical Instructions:** These are detailed operational guidelines that complement Annex 18 and must be followed by all parties involved in air transport.
- **IATA Dangerous Goods Regulations (DGR):** IATA publishes this manual annually, offering practical guidance for shippers, airlines, and passengers. It is widely recognized as the industry standard for the transport of DG by air.

Common Restricted Items in Air Travel

The items listed below are commonly carried by travelers, yet many are potentially dangerous. Some are only allowed in **carry-on baggage**, others in **checked baggage**, and some are **completely prohibited**.

Category	Examples	Carry-on baggage	Checked Baggage	Notes
Liquids, Gels Aerosols	Perfumes, deodorants, lotions, shampoos	Allowed (100 ml or less per item)	Usually allowed in larger quantities	Must be placed in a 1-liter clear zip bag (carry-on only)
Guns & firearms	Pistols, rifles, air guns	Prohibited due to security threat and hijack risk .	Allowed with strictly regulation	Unloaded, declared, transported in a hard-sided, locked case and require permits or licenses
Flammable items	Lighters, matches, camping fuel	Allowed (1 book per person)	Prohibited due to high flammability and explosion risk in flight.	Camping fuel & spray paint are banned in all bags.
Electronic devices	Laptops, tablets	Allowed	Allowed	Subject to security screening; safer in carry-on baggage.
Lithium batteries	These are the most common and are typically found in: Phones, laptops, power banks, cameras, drones	Loose batteries allowed usually limited to 100Wh or less	Installed batteries allowed	Power banks only in carry-on. Special approval needed for 100-160Wh. Over 160Wh is banned.



Passenger Responsibilities on Dangerous Goods

Know What's Banned: Passengers are responsible for being aware of which items are considered dangerous and restricted on board.

Declare Dangerous Goods: Any dangerous goods must be declared to the airline during check-in or booking if carriage is allowed under specific conditions.

Follow Airline and Airport Instructions: Passengers must follow safety procedures, packaging rules, and labeling instructions for allowable items.

Never Attempt to Hide Dangerous Goods: Concealing such items is a serious offense and may be considered a security threat.

Check Airline Policies: Different airlines and countries may have specific rules passengers must read and comply with them.

Where to Get Reliable Information on Dangerous Goods (DG)

Airline Websites: Most airlines provide detailed information about what items are considered dangerous and whether they are allowed in checked or carry-on luggage.

International Air Transport Association (IATA): The IATA Dangerous Goods Regulations (DGR) is the global standard

for air transport, it provides passenger-friendly guidance on what can and cannot be carried.

Civil Aviation Authority (CAA) of Your Country: Each country has its own aviation regulatory body that issues guidelines on DG. In Tanzania, the TCAA provides expert guidance and enforces the 2024 Regulations for the Transport of Dangerous Goods by Air.

Airport Authorities: Airports often post information at check-in counters and online regarding restricted items and DG regulations.

Ask the Airline or Travel Agent Directly: When in doubt, contact the airline or your travel agent before packing. They can provide accurate, up-to-date guidance.

Mobile Apps: Some airlines and aviation bodies offer apps or online tools where passengers can search for specific items and see if they are allowed.

Let's Keep Air Travel Safe Together

By staying informed, following regulations, and putting safety first, we all contribute to safer skies. As members of the CAA community, let's lead by example—both in our own travel behavior and by helping others understand the importance of Dangerous Goods awareness.

Nine (9) Hazard Classes for Dangerous Goods in Shipping



“WINGS OF PROGRESS: TANZANIA’S AVIATION JOURNEY TOWARDS A BRIGHTER FUTURE THROUGH INFRASTRUCTURE AND INNOVATION”

➤ By James Mwala (Principal Business Analyst)



Tanzania’s aviation sector has experienced steady growth over the past decade, emerging as a key enabler of economic development, regional integration, and international connectivity. With increasing investments in infrastructure, improvements in regulatory oversight, and a growing number of domestic and international operators, Tanzania is positioning itself as a strategic aviation hub in East Africa. On this article we will explore the development of Tanzania’s aviation industry, key achievements, and future opportunities, with a focus on how the sector is contributing to national development goals and global aviation standards.

Tanzania Air Transport traffic data

Looking at the figures from 2012 to 2024, there is a consistent growth in aircraft movements, passenger traffic, and cargo volumes which reflect a strong and resilient recovery from global disruptions and a promising upward trend fueled by strategic investments in infrastructure and innovation.

Tanzania Aviation Traffics 2012 - 2024						
Year	Aircraft Movements	% change	Passenger traffics	% change	Cargo (Tonnes)	% change
2012	222,430	-	4,056,925	-	32,411	-
2013	230,458	4%	4,624,016	14%	29,672	-8%
2014	229,963	-0.2%	4,873,921	5%	29,132	-2%
2015	225,103	-2%	4,850,017	-0.5%	30,021	3%
2016	234,557	4%	4,959,652	2%	24,030	-20%
2017	234,879	0.1%	5,065,562	2%	25,665	7%
2018	235,102	0.1%	5,341,396	5%	23,375	-9%
2019	234,235	-0.4%	5,616,806	5%	26,608	14%
2020	123,540	-47%	2,815,129	-50%	23,078	-13%
2021	157,802	28%	4,212,650	50%	29,376	27%
2022	244,236	55%	5,976,493	42%	35,235	20%
2023	263,832	8%	6,824,286	14%	36,618	4%
2024	277,497	5%	7,377,546	8%	42,749	17%

Source: TCAA Civil Aviation Statistics

From just 222,430 aircraft movements in 2012, the sector grew to 277,497 in 2024, representing a 25% increase over the 12-year period. Notably, the sector demonstrated resilience following the 2020 downturn caused by the COVID-19 pandemic. Aircraft movements fell by 47% that year but rebounded strongly with a 55% surge in 2022, highlighting the sector's robust recovery strategy.

Passenger traffic tells an even more compelling story, from 4.06 million passengers in 2012, Tanzania handled an estimated 7.38 million passengers in 2024, marking an impressive 82% increase. This growth has been driven by the government's deliberate efforts to promote tourism, expand domestic and regional connectivity, and improve airport facilities across the country.

Cargo traffic has similarly shown consistent progress. Though it experienced fluctuations between 2013 and 2018, recent years have seen substantial gains. From 32,411 tonnes in 2012, cargo volumes rose to 42,749 tonnes in 2024, a 32% growth. This upward trend reflects Tanzania's growing role in regional trade and

logistics, bolstered by improved cargo handling infrastructure at major airports.

Air Transport and Economic Growth

According to the Aviation Satellite Account (ASA) study conducted in 2018, Tanzania's aviation industry contributes significantly to the national economy through employment, tourism, and trade. That study was conducted in collaboration with the National Bureau of Statistics (NBS) indicated that aviation contributed TZS 1,217.2 billion in 2018. This represents 0.9% of Tanzania's GDP (TZS 129,043 billion for 2018). This contribution of aviation generated foreign exchange (USD 2,412.3 million recorded in 2018) in the tourism sector attributed to air transport services. Moreover, air transport supported tourism with over 5.36 million tourist arrivals in 2024. Hence, the efficiency of air transport is crucial to accessing destinations like Serengeti, Kilimanjaro, Lake Manyara, Ngorongoro, and Zanzibar. Additionally, air transport helps in agriculture and fisheries for expediting the process of exporting perishable goods to international markets.

Facilitating Global Standards and Air Transport in Tanzania

The Tanzania Civil Aviation Authority (TCAA) has been instrumental in aligning the nation's aviation sector with international standards. In April 14 – 17, 2025, Tanzania participated in the ICAO Facilitation Conference (FALC 2025) meeting held in Doha, Qatar, where global aviation experts discussed strategies to enhance border control, passenger processing, and compliance with Annex 9 (Facilitation) to the Chicago Convention. TCAA's active involvement in the conference together with Hon. Dr. Khalid Salum Mohamed (MP), Minister for Infrastructure, Communication and Transport of the Revolutionary Government of Zanzibar on behalf of the Government of the United Republic of Tanzania highlighted Tanzania's commitment to improving facilitation measures through National Air Transport Facilitation Committee (NATFC) and Airport Facilitation Committees (AFCs) by successfully implemented Advance Passenger Information (API) and Passenger Name Record (PNR) systems, Mitigated efforts against human and organ trafficking, compliance with Machine-Readable Travel Document (MRTD) standards and having a public health preparedness through a robust CAPSCA multi-agency team. All these achievements are aligned with the best international practices for seamless air transport operations.

Air Operators and Route Networks in Tanzania

Tanzania's aviation sector is driven by a blend of national and private carriers that enhance both domestic and regional connectivity. Air Tanzania Company Limited (ATCL), the national flag carrier, operates a modern fleet serving key local cities and international hubs like Dubai, Mumbai, and Guangzhou. Precision Air plays a vital role in East African connectivity with routes linking major Tanzanian destinations and regional cities such as Nairobi. Additionally, general aviation operators including Coastal Aviation, Auric Air, Flightlink,

As Salaam Air, Tropical Air, Zan Air, Fly Zanzibar and others just to mention few supports access to tourist circuits and remote areas, contributing significantly to the growth of tourism, trade, and mobility across the country and beyond.

Infrastructure Development and Upgrading for Tomorrow

The Government of Tanzania, through the Tanzania Airports Authority (TAA) and other stakeholders, has significantly advanced airport infrastructure nationwide. Key projects include the modern Terminal 3 at Julius Nyerere International Airport (JNIA), upgrades at Kilimanjaro and Zanzibar airports to support rising tourist traffic, and enhancements at regional airports like Mtwara, Mwanza, Songwe, Songea, Arusha and Tanga to meet ICAO standards. These improvements boost passenger and cargo capacity, facilitate medical and general aviation, and strengthen the country's connectivity for tourism, trade, and healthcare.

Safety, Security, and Regulation

The TCAA remains firmly committed to aviation safety and regulatory oversight in alignment with ICAO standards. This is demonstrated through the implementation of the State Safety Programme (SSP) and Safety Management Systems (SMS) for certified operators, enhanced personnel licensing and training in collaboration with institutions like CATC and NIT, and the modernization of Air Navigation Services via advanced Communication, Navigation and Surveillance (CNS) infrastructure to ensure safe and efficient airspace management.

Human Capital Development, Youth Engagement and Innovation in Aviation

As the sector grows, so does the need for skilled professionals such as pilots, air traffic controllers, engineers, and cabin crew. To cultivate a future-ready aviation workforce, Tanzania is promoting youth engagement through aviation-themed innovation challenges

and educational outreach. Programs like “Aviation STEM Week” hosted at major airports and training institutions have sparked interest among students in careers ranging from drone technology to aerospace engineering. Also, other initiatives like Women in Aviation Tanzania Chapter are championing gender inclusion in aviation careers, creating a more diverse and inclusive future for the industry. Such initiatives aim to build a culture of innovation and curiosity, ensuring the sustainability of the industry by preparing the next generation of professionals. Collaborations with universities and vocational colleges have also led to the development of new courses focused on aviation data analytics, sustainable flight operations, and airport environmental management. These forward-looking efforts ensure that Tanzania’s aviation sector is not only expanding but evolving in line with global trends.

Digital Transformation in Aviation for a New Era for Efficiency and Safety

The integration of digital technology into Tanzania’s aviation sector marks a new chapter in operational efficiency, safety, and customer experience. TCAA, in collaboration with industry stakeholders, is embracing a digital transformation agenda aimed at modernizing systems across airports, airlines, and regulatory frameworks. Key milestones include the rollout of biometric-enabled passenger identification at major airports, reducing queuing times and enhancing security. Similarly, the adoption of e-ticketing and self-service check-in systems has streamlined the passenger journey while increasing cost efficiency for airlines. In the area of safety and air navigation, digital air traffic management systems now support real-time flight tracking and coordination, enhancing situational awareness and reducing delays. These technologies not only align Tanzania with global aviation best practices but also prepare the sector for anticipated growth in traffic and complexity. Furthermore, TCAA is investing in

cybersecurity frameworks to safeguard sensitive data and ensure continuity of operations. As digital transformation progresses, it becomes clear that technology is not just an enabler, but a cornerstone of sustainable aviation development in Tanzania.

Emerging Opportunities and Sustainability

Looking ahead, several key opportunities are poised to shape the next phase of growth in Tanzania’s aviation sector. For example, Public-Private Partnerships (PPP) are expected to play a key role in enhancing airport management and ground handling services, unlocking efficiency and investment potential. At the same time, the industry is embracing green aviation through the adoption of sustainable practices, including environmentally friendly airport operations, advancements in aircraft technology, and the implementation of emissions monitoring systems.

Analyst viewpoints

The success of Tanzania’s aviation industry is a result of collaborative efforts between the government, private sector, and international stakeholders. In addition to that, the integration of modern air navigation technologies, customer-centric airline services, and a supportive regulatory framework by TCAA have further catalyzed this progress.

Notably, Tanzania’s aviation sector is on a trajectory of transformation and expansion. With coordinated efforts among government agencies, private stakeholders, and regional partners, the country is building an aviation ecosystem that is safer, more inclusive, and economically empowering. Continued investment in infrastructure, regulation, training, and innovation will be crucial to unlocking opportunities and full potential of the skies for Tanzania in terms of tourism, trade, and investment, while connecting communities both within and beyond our borders.



TANZANIA CIVIL AVIATION AUTHORITY CONSUMER COMPLAINTS UNIT

Tanzania Civil Aviation Authority Consumer Complaints Unit is a unit established under Rule 5 of The Civil Aviation Procedure for Complaints Handling Rules 2009. The major objective of the unit is to deal with all consumer complaints brought to the Authority.

FUNCTIONS OF THE UNIT

- ▶ Receive, through the Director-General, and follow up on complaints from consumers submitted to the Authority
- ▶ Investigate all complaints
- ▶ Attempt to resolve complaints amicably and
- ▶ Present findings and recommendations for action to the Committee in the event that a complaint cannot be resolved.

COMPLAINT PROCEDURE

- | | | |
|---|--|--|
| <ul style="list-style-type: none"> ▶ Consumer of regulated services shall first submit his complaint to the regulated supplier complained of ▶ The supplier shall be required to respond to the complainant within 7 days. If the complainant is not satisfied shall lodge his complaint to the Authority. A complaint is lodged by a special form as required in the schedule of Consumer Complaints Rules 2009. It is advised to attach all correspondences previous done to the supplier | <ul style="list-style-type: none"> ▶ The unit shall follow up the complaint and investigate it to see if complainant has an interest in the matter and if the complaint is not frivolous or vexatious ▶ Investigation is focused to see whether the supplier has adequately considered the complaint if not CCU may refer the matter to the supplier to reconsider the matter within specific time frame ▶ Throughout the process of investigation the unit will attempt to | <ul style="list-style-type: none"> resolve the matter amicably ▶ If the matter is not resolved within 60 days the unit shall present it to the Board Committee for decision ▶ The committee shall summon the parties (consumer and supplier) and conduct a hearing by hearing evidence, argument, documentary evidence and make a decision ▶ Any person aggrieved by decision of the committee shall appeal to the Fair Competition Tribunal |
|---|--|--|

REMEDIES TO CONSUMERS

- | | | |
|---|--|--|
| <ul style="list-style-type: none"> ▶ Requiring a party to supply regulated goods or services for specified periods ▶ Requiring a party to supply regulated goods or services for specified terms and conditions | <ul style="list-style-type: none"> ▶ Requiring a party to pay the costs of another party or of a person appearing at the hearing or producing documents ▶ Dismissing a complaint | <ul style="list-style-type: none"> ▶ Imposing fines ▶ For specific performance ▶ For refund ▶ Appointing trustees ▶ Setting up an escrow account and for such |
|---|--|--|

CONTACTS

Complaints shall be addressed to:

Director General

Tanzania Civil Aviation Authority

Aviation House, Nyerere/ Kitunda Road Junction

P.O. Box 2819, Dar es Salaam, Tanzania

Tel: (255) 22 2198100, Fax: (255) 2844304

Email: tcaa@tcaa.go.tz



UNITED REPUBLIC OF TANZANIA
MINISTRY OF TRANSPORT
TANZANIA CIVIL AVIATION AUTHORITY



● PROTECT YOUR SKIES

Ensure Your Drone
is Registered with
TCAA



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